

Our Health Partnership

OHP A healthy future for patients and practices

Opportunities in Our Health Partnership

Two management posts

Salaries upto £34k

What are we looking for?

Following a revision of the Our Health Partnership operations team structure we are looking for two managers to strengthen our function that we provide to the Partnership and our constituent practices. These two posts will work closely with the Deputy Director of Operations delivering the strategies of the partnership.

Who are we?

Our Health Partnership is a super GP partnership based in Birmingham and Shropshire. We are the largest single GP partnership in the country. We currently have 37 GP practices, 53 surgeries, 200 GP partners and c1,000 staff. We service a patient population of 359,000 patients. This is increasing and potentially the patient population that we will cover will be in excess of 400,000 in the next three months.

Our unique model offers GP practices autonomy to run their own affairs but providing them a safety net to be able to be resilient and to look to strengthen for the future. We have 4 key objectives:

- Make life better for patients and partners
- Create efficiencies for our partner practices
- Ensuring sustainability for our organisation
- Developing our organisation

The Structure

The OHP central operations team is responsible for the delivery of the OHP strategies and supports the elected GP Board. The team works closely and alongside the OHP central finance team



The Roles

Integrated Governance Manager

The post of Integrated Governance Manager leads the governance assurance process for OHP. The role involves working closely with the current 37 practices across Birmingham, Wolverhampton, Solihull and Shropshire

The duties include managing complaints, significant events, Friends and Family and other KPI data, as well as managing the clinical and operational governance reporting system - Clarity TeamNet. The role will include regular policy reviews to ensure OHP is compliant with all CQC requirements and will provide support and act as a valuable resource for our practices with all matters relating to CQC. The role will also ensure that the organization is compliant for all GDPR regulations. This is an exciting role that which helps shape the organization's relationship with CQC and provide support and clarity to all our practices.

We are looking for someone who is self-motivated, ability to work on own initiative and enjoys working with people. Experience of governance, performance management and assurance is highly desirable as this is the major part of the role. Liaising with the CQC will also play a critical part in this role, therefore experience of dealing with regulatory bodies is also require

Partnership Services Manager

The post of Partnership Services Manager is a new role that has been created to support our 37 practices with initiatives such as workforce development, service and contracting development and initiatives such as procurement programmes. The post holder will play a major part in the management of our Extended Access provision across OHPs seven Hubs. The post holders will also be responsible for all communication matters relating to the partnership including managing all the social media platforms, website and production of all communication channels such as newsletters.

We are looking for someone who is self-motivated, ability to work on own initiative and enjoys working with people. Experience of communication management and experience of dealing with all levels of clinical and non-clinical management is essential. Experience of general practice management is highly desirable as major part of the role will be leading on general practice initiatives with our existing Practice Managers.

We are a small team within the pioneering partnership and all prepared to support each other's roles. For more information, or an informal discussion, please contact Leanne Hoyer on 0121 422 1366 or Leanne.hoye@ourhealthpartnership.com

Applications to be submitted to admin@ourhealthpartnership.com by **23rd January 2019**