Statement of purpose

Health and Social Care Act 2008

Part 1

The provider's name, legal status, address and other contact details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status							
Full name[1]	Our Health Partnership						
CQC provider ID	1-3758136587						
Legal status[1]	Individual		Partnership		Organisation		

2. Provider's address, including for service of notices and other documents	
Business address[2]	88 Highfield Lane
Town/city	Birmingham
County	West Midlands
Post code	B32 1QX
Business telephone	01214221366
Electronic mail (email)[3]	info@ourhealthpartnership.com

By submitting this statement of purpose, you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do **NOT** wish to receive notices and other documents from CQC by email	

[1] Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

[2] Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

[3] Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

3. The full names of all the partners in a partnership	
Names:	Dr Rabindra Vishanka Ratnasuriya Dr Philip Saunders Dr Bavna Kallan Dr Katherine Ann Khanna Dr Jennie Bailey Dr Alex Meyer Dr Gavin Ralston Dr Helen Sweeney Dr Paul Gardner The overall partnership is governed by 9 elected GPs – the governance process is described in Partnership deed

Statement of purpose

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Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives
What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Our Health Partnership is a pioneering and growing organisation of 37 practices with 47 locations, 188 partners and c900 staff serving approximately 350,000 patients and was created to help realize economies of scale and to thrive in the face of continuing change in the healthcare system. Our model preserves our ability as practices to provide care in different ways according to the needs of our local populations.

Part 4 of the Statement of Purpose provides a list of the 37 practices

Our Health Partnership is a single Super-Partnership, which is managed by a board of 10 including 9 elected GP Partners, Finance directors and appointed practice manager.The board is also supported by an external part time strategic advisor. The board is also supported by an Executive Team of an Operations Director and a Chief Financial Officer. The Organisation is built around the concept of a profit centre model, where practices retain their own budgeting and operational autonomy, as well as retaining their own hard work for maintaining successful local links, maintain their ethos and identity within the OHP umbrella, operate autonomously, providing a seamless change for patient with GPs and practice staff retaining pre-existing contracts. The overall control is governed by a legal Partnership Deed.

Our Health Partnership delivers core GMS services from our 34 practices/ 43 locations. In addition, we deliver sexual health services through our locations and also deliver extended hours provision (Monday-Friday 6.30-8.00pm, Saturday and Sunday opening) across 7 hubs and these are:-

- OHP- Lordswood House Medical Practice
- Royal Orthopaedic Hospital
- OHP- Ley Hill Surgery
- OHP-Harlequin Surgery
- OHP-Hall Green Health
- Iridium Medical Practice
- The Oaks Medical Centre

Our Health Partnership will endeavour to give our patients more control over their health and their treatments and be supported in their communities by high quality, highly motivated GPs who can deliver, holistic, personalised, continuity of care through the NHS. To also allow our partners and staff to have an improved work-life balance so that they can grow and progress their careers.

Our purpose is to provide people registered with Our Health Partnership the with personal health care of high quality and to seek continuous improvement on the health status of the practice population overall. We aim to achieve this by developing and maintaining a happy sound practice which is responsive to people's needs and expectations and which reflects whenever possible the latest advances in Primary Health Care.

Aims:

- Treat all patients and staff with dignity, respect and honesty
- Provide a high standard of medical care
- Act with integrity, confidentiality and transparency

Box will expand if completed using a computer

Statement of purpose

Health and Social Care Act 2008

Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	**1**	of a total of:	38	locations

Name of location	Lordswood House Medical Practice
Address	54 Lordswood Rd, Birmingham
Postcode	B17 9DB
Telephone	0121-426-2030
Email	lordswoodpatients@nhs.net

Description of the location
(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Lordswood House Medical practice is accessible by both car and by public transport and is located in a central residential area of Birmingham with good bus links to the City Centre. The building has disabled access for wheelchair users and has parking for disabled patients, as well as step free access. The practice offers several online services which include an appointment service, patient registration, repeat prescription. The practice runs a number of clinics which include a family planning/Well Woman clinic, a cardiovascular clinic, diabetic clinic, asthma/COPD clinic, stop smoking clinic, travel vaccinations clinic, child immunisation clinic, and a flu clinic. The practice also offers information for new patients for whom English is not their first language in the form of leaflets which have been translated in to many languages. The practice has ten Doctors, seven nurses, five HCA's and one phlebotomist. All of the of Doctors have up to date registration with the GMC and are educated to MBBS and MBChB in addition to possessing suitable medical indemnity cover. The nurses are up to date with their registration with the NMC. The practice is open seven days a week and its telephone answering service also operates six days a week. The practice operates a walk-in blood testing session in addition to pre-booked early morning and late evening appointments for patients who are busy during the day. The practice also runs onsite clinics for audiology, paediatrics and neurology. The practice has a comprehensive website which outlines all of its services and opening times as well as the services it runs. The practice welcomes feedback through a patient participation group and has published a PPG report on its website. In addition, the practice has a very supportive team of reception, admin and management staff. The reception staff are very experienced in dealing with various patient enquiries and questions, the admin staff are very productive with regards to day to day processing of tasks. The management are responsible for the effective input of operational delivery and staff management. Lordswood House Medical Practice also offer a FFT (friends family test) whereby patients can give feedback on the service they have received. The feedback is then submitted on a monthly basis to the the HSCIC's Calculating Quality Reporting System. The feedback from the patients has been positive whereby 92% of patients would recommend the surgery to their friends etc.

The practice offers extended access services for patients during the hours of 6.30pm to 8.00 pm monday to friday and saturday and sunday 9.00-1.00.

The Practice also have the additional following branch sites.

Quinborne Medical Practice
Selcroft Avenue
Quinton
Birmingham
B32 2BX
0121 428 2880 / 0121 428 6310

Location ID: 1-549416956

Quinton Family Practice
406 Quinton Road West
Quinton
Birmingham
B32 1QG
0121 421 6011

No of approved places / overnight beds (not NHS)	N/A

CQC service user bands The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65		Adults aged 65+					
Mental health		Sensory impairment					
Physical disability		People detained under the Mental Health Act					
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or autistic disorder					
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population	X	Other (please specify below)					

The CQC service type(s) provided at this location
Acute services (ACS)
Prison healthcare services (PHS)
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)
Hospice services (HPS)
Rehabilitation services (RHS)
Long-term conditions services (LTC)
Residential substance misuse treatment and/or rehabilitation service (RSM)
Hyperbaric chamber (HBC)
Community healthcare service (CHC)
Community-based services for people with mental health needs (MHC)
Community-based services for people with a learning disability (LDC)
Community-based services for people who misuse substances (SMC)
Urgent care services (UCS)

Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr William Taylor		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity: Dr William Taylor		

Diagnostic and screening procedures	X	
Registered Manager(s) for this regulated activity: Dr William Taylor		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	X	
Registered Manager(s) for this regulated activity: Dr William Taylor		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	X	
Registered Manager(s) for this regulated activity: Dr William Taylor		

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Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	**2**	of a total of:	38	locations

Name of location	Leach Heath Medical Centre
Address	Leach Heath Lane Rubery Birmingham
Postcode	B45 9BU
Telephone	0121-453-3516
Email	

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Leach Hill Medical Centre is in the southern suburb of Birmingham. It is accessible by both car and by public transport and has reliable bus links to Birmingham City Centre. The building has disabled access for wheelchair users and has parking for disabled patients, as well as step free access. All the consultation rooms also have good access for disabled patients. The practice also has a parking bay for an ambulance and an onsite lift as well as RNID type talk for patients who have difficulty in hearing or speaking.

The Practice is staffed with seven Doctors, four nurses, one midwife, one HCA and one health visitor all the Doctors are educated to degree level from their Universities and have up to date registration with the GMC and adequate medical indemnity cover. The nursing staff are registered with the NMC. The practice is also adequately staffed with a large and experienced team of reception staff. The practice has an active patient participation group and patients are encouraged to join the group. The practice runs several clinics including child immunisation, antenatal, mother and baby, vaccinations, asthma, diabetes, minor surgery, cryosurgery, counselling and travel vaccinations. The practice maintains an up to date website whereby patients can find a variety of information on various topics. On the website patients, can also participate in a friends and family test. The practice has recently started to offer an extended hours service on Monday evenings and Thursday mornings and evenings.

We continue to provide the following:

1. To provide a high standard primary care services delivered in a clean, suitably equipped and safe environment proactively identifying and reducing risk wherever it is found.

2. To proactively manage long-term conditions, from birth through to the end of life providing continuity of care wherever possible.

3. Efficient use of NHS resources whilst providing clinically appropriate access to other NHS services e.g. consultant referrals, diagnostic tests and effective treatment.

4. All members of the practice team will have the right skills and training to carry out their duties competently and will be courteous, approachable, friendly and accommodating.

5. To treat all our patients and staff with honesty, respect and dignity.

6. To be committed to our patient's needs acting, with integrity and complete confidentiality.

7. To proactively involve patients in the development and maintenance of good quality services through the patient representation group and patient feedback.

8. To liaise with other agencies and NHS colleagues in an effective manner with the focus on what is best for the patient.

9. To maintain motivated, skilled, suitably trained, qualified staff.

10. To guide our employees in accordance with diversity and equality.

11. To ensure effective and robust information governance systems.

12. To operate in a financially-sound manner

13. To provide a supportive learning environment for trainee Registrars whist maintain patient safety always.

No of approved places / overnight beds (not NHS)	N/A

CQC service user bands

The people that will use this location (‘The whole population’ means everyone).							
Adults aged 18-65		Adults aged 65+					
Mental health		Sensory impairment					
Physical disability		People detained under the Mental Health Act					
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or autistic disorder					
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population	X	Other (please specify below)					

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	

Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	X	
Registered Manager(s) for this regulated activity: Dr Nadeem Ahmed		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	X	
Registered Manager(s) for this regulated activity: Dr Nadeem Ahmed		
Diagnostic and screening procedures	X	
Registered Manager(s) for this regulated activity: Dr Nadeem Ahmed		
Management of supply of blood and blood derived products etc		

Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	X	
Registered Manager(s) for this regulated activity: Dr Nadeem Ahmed		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	X	
Registered Manager(s) for this regulated activity: Dr Nadeem Ahmed		

Fill in a separate part 3 for each location

The information below is for location no.:	**3**	of a total of:	38	locations

Name of location	Bartley Green Medical Practice
Address	71 Romsley Road Bartley Green Birmingham West Midlands
Postcode	B32 3PR
Telephone	01214774300
Email	Stephenwatkins35@msn.com

Description of the location
(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Purpose built building in 1999 replacing original 1970's building on same site. The building is three floors with lift access and shared with other community health care providers.

The building has automatic access doors, low rise reception area and toilet facilities for the disabled.

We have enhanced facilities for teaching

Aims and objectives

- To provide excellent primary care treatment to our patients to include consultations, examinations, treatment and management of medical conditions.
- To promote health living to our patients focusing on disease prevention and management of lifestyle
- To meet the needs of our patients, involving them in decision making regarding their treatment and care, encourage them be involved and to understand their needs
- To involve other health care professionals in patients care appropriately i.e. referrals for specialist care or advice.
- To provide a welcoming educational environment for both doctors in training and medical students.
- To review annually patient satisfaction surveys of patients who use our services, using results to make changes if required.

	N/A

CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Stephen Watkins		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Stephen Watkins		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Stephen Watkins		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Stephen Watkins		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Stephen Watkins		

Fill in a separate part 3 for each location

The information below is for location no.:	**4**	of a total of:	38	locations

Name of location	BG Health
Address	119 Griffins Brook Lane Bournville Birmingham West Midlands
Postcode	B30 1QN
Telephone	01214792441
Email	Info.griffinsbrookmc@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Purpose-built health centre, constructed in 1969..

All GP consulting rooms are on the ground floor to ensure ease of access.

The premises easy access, a low-rise reception counter and toilet facilities for the disabled with baby change facilities.

Patient car park

Aims and Objectives

- To provide high quality primary care treatment to our patient population to include consultations, examinations, treatment of medical conditions
- To focus on prevention of disease by promoting healthy living
- To understand and meet the needs of our patients, involve them in decision making about their treatment and care and encourage them to participate fully
- To involve other professionals in the care of our patients where it is the patients best interests, i.e. referrals for specialist care and advice
- To ensure that all members of the team have the right skills and training to carry out their duties competently
- To create an educational environment, where staff promote and share learning amongst themselves, doctors in training and medical students
- To review annually patient satisfaction surveys of the people who use our service and use the results to make change when required

Services are also provided at the branch site, Bunbury Road Surgery, 108 Bunbury Road, Northfield, Birmingham, B31 2DN. The practice was first established in the 1950's and is based in Northfield. We have a small parking area with a disabled parking space. The building also has a disabled toilet in the waiting room and a baby changing area for young families. The practice has emergency drugs available and emergency equipment including a Defribrillator and Oxygen if required.

The Griffin's Brook branch location is now being used as a locality hub for non COVID-19 symptom positive patients from our locality who need a face to face consultation. These patients will have been telephone triaged by their own practice before being asked to attend these premises. Clinical and administrative staffing may be contributed by other local practices.

	N/A

CQC service user bands			
The people that will use this location ('The whole population' means everyone).			
Adults aged 18-65		Adults aged 65+	

Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	

Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Mr Daniel Hill		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Mr Daniel Hill		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Mr Daniel Hill		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		

Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Mr Daniel Hill		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Mr Daniel Hill		

Fill in a separate part 3 for each location

The information below is for location no.:	**5**	of a total of:	38	locations

Name of location	Bishops Castle Medical Practice
Address	Schoolhouse Lane Bishops Castle Shropshire
Postcode	SY9 5ER
Telephone	01588 638285
Email	paul.gardner@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

1. To provide the highest quality primary medical care services to the population of Bishops Castle and surrounding area, temporary residents that require care and any other patients who wish to register with the practice.

2. To provide health surveillance and health education to registered patients.

3. To refer registered patients to specialist services when these are required and appropriate in accordance with locally agreed pathways of care.

4. To provide access to prescribed medication where necessary and appropriate and to ensure that patients have regular reviews as required.

5. To involve and consult with registered patients of the practice, and employed staff of the practice, to continually improve service provision and safety.
6. To implement and actively promote the principles of equality and diversity in practice.

In 2018, an agreement was put in place for South Shropshire Medical Group to provide access to non emergency General Medical Services between the hours of 18:30-20:00 weekdays and 8:30-12:30 Saturdays for the practice.. Provision is in agreement with Shropshire CCG.

	N/A

CQC service user bands The people that will use this location ('The whole population' means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	

Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Paul Gardener		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Paul Gardener		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Paul Gardener		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Paul Gardener		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		

Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Paul Gardener		

Fill in a separate part 3 for each location

The information below is for location no.:	**6**	of a total of:	38	locations

Name of location	OHP – College Road Surgery
Address	452 College Road Kingstanding Birmingham West Midlands
Postcode	B44 0HL
Telephone	0121 373 8842
Email	s.sarin@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
Modern purpose built (completed November 2011) doctors surgery with attached pharmacy. On two floors, with lift and stair access to upper floor. Toilet facilities, including disabled, on both floors. Large patient carpark at front with easy access for all patients including those with a disability. 8 consulting rooms, 3 treatment rooms, dedicated breast feeding room. Large meeting room for education purposes. 2 AED's, one on each floor	
	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).				
Adults aged 18-65		Adults aged 65+		
Mental health		Sensory impairment		
Physical disability		People detained under the Mental Health Act		
Dementia		People who misuse drugs or alcohol		
People with an eating disorder		Learning difficulties or autistic disorder		

Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	

Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr S Sarin		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr S Sarin		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr S Sarin		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr S Sarin		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		

Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		

Fill in a separate part 3 for each location

The information below is for location no.:	**7**	of a total of:	38	locations

Name of location	Craven Arms Medical Practice
Address	20 Shrewsbury Road Craven Arms Shropshire
Postcode	SY7 9PY
Telephone	01588672309
Email	David.appleby@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
We are a purpose built GP practice on 2 floors. We have disabled parking to the rear of the property and accommodate disabled access. We provide a disabled toilet for patients and staff to use. We have 3 ground floor treatment rooms, a dispensary, reception and waiting area with provisions for children. On the upper level we have2 treatment rooms a waiting room, staff toilets and kitchen a common room and the practice managers office. All equipment is serviced and tested In 2018, an agreement was put in place for South Shropshire Medical Group to provide access to non emergency General Medical Services between the hours of 18:30-20:00 weekdays and 8:30-12:30 Saturdays for the practice.. Provision is in agreement with Shropshire CCG.	
	N/A

CQC service user bands

The people that will use this location (‘The whole population’ means everyone).							
Adults aged 18-65		Adults aged 65+					
Mental health		Sensory impairment					
Physical disability		People detained under the Mental Health Act					
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or autistic disorder					
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population	X	Other (please specify below)					

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	x
Mobile doctor service (MBS)	

Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr David Appleby		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr David Appleby		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr David Appleby		
Management of supply of blood and blood derived products etc		

Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr David Appleby		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr David Appleby		

Fill in a separate part 3 for each location

The information below is for location no.:	**8**	of a total of:	38	locations

Name of location	The Dove Medical Practice
Address	60 Dovedale Road Birmingham West Midlands
Postcode	B23 5DD
Telephone	0845 675 0559
Email	rajnish.mishra@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Dove Medical Practice is a General Practice Partnership open to all patients living within our Practice boundary. We work in partnership with our patients and our Patient Participation Group to provide medical care for our patients.

We are a GMS Practice offering Primary care services for the diagnosis and prevention of disease. We help patients to manage their health and prevent illness. Our GPs assess, diagnose, treat and manage illness. They carry out screening for some diseases and promote general health and wellbeing. Our GPs act as a patient's advocate, supporting and representing a patient's best interests to ensure they receive the best and most appropriate health and/or social care. Our GPs also provide the link to further health services and work closely with other healthcare colleagues. They may also arrange hospital admissions and referrals to other services and specialists and they link with secondary and community services about patient care, taking advice and sharing information where needed. They also collect and record important information from other healthcare professionals involved in the treatment of our patients.

Our GPs are also involved in the education and training of doctors, practice staff and other healthcare professionals. We are also a training/teaching practice and therefore we have Medical Students

Our Mission Statement

To improve health, well-being and lives of those we care for.

Vision

To work together with our patients and staff to provide the best Primary Care services possible working within local and national governance, guidance and regulations.

- To work in partnership with other agencies and organisations to tackle the causes of their illnesses, as well as to provide the treatment for their health issues and where appropriate involve other professionals in the care of our patients.

- To encourage our patients to communicate with us by joining our Patient Participation Group, talking to us and participating in surveys feeding back on the services that we offer
- To ensure all staff have the competency and motivation to deliver the required appropriate and high standard of care ensuring that all members of the team have the right skills and training to carry out their allocated duties competently.
- To take care of our staff, offering them support to do their jobs and to protect them against any stresses or exploitation.
- Have a zero tolerance of all forms of abuse.
- To provide our patients and staff with an environment which is safe and friendly
- To operate on a financially just and sound policy.

Our Services:

The service provided by our GPs is defined under the General Medical Services Contract.

Essential services:

We provide essential services for people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients.

Our core services include:

1. GP consultations
2. Asthma clinics
3. Chronic obstructive airways disease clinics
4. Spirometry
5. Diabetes clinics

Additional services:

Our additional services include:

- Cervical cytology screening
- Sexual Health Screening
- Contraceptive services
- Child health surveillance
- Maternity services
- Minor surgery and certain extended minor surgery procedures
- Vaccinations and immunisations

- Implanon fitting & removal
- Diabetes Management
- End of Life Care
- Flu immunisations
- Anti-Coagulation Clinic
- ECG's (Electrical Heart Trace)
- Ear Syringing
- Epilepsy
- Health Checks
- Mental Health
- Medical students teaching and GP registrars training

- Travel Advice & Immunisations
- **Non-NHS Services**

  Our Practice also provides services which are non NHS and are paid for by the patient. These include

  • Insurance claims forms• Non NHS vaccinations

  • Prescription for taking medication abroad• Private sick notes

  • Pre-employment and HGV medicals

  • Miscellaneous letters for patients

	N/A

CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			

Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	

Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Rajnish Mishra		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Rajnish Mishra		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Rajnish Mishra		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Rajnish Mishra		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		

Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Rajnish Mishra		

Fill in a separate part 3 for each location

The information below is for location no.:	**9**	of a total of:	38	locations

Name of location	Dr Karim Ladha (The Dovecote Surgery)
Address	464 Hagley Road West Oldbury West Midlands
Postcode	B68 0DJ
Telephone	0121 422 2267
Email	kladha@nhs.net

Description of the location
(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

This is now a branch of Ridgacre Medical Centre

AIMS:

1. Provide a high standard of medical care to all our patients
2. Assuring continuity of care and maintain the provision of a service that is of a personal nature enabling the development of a relationship between the patient and practice that is based on mutual trust, respect and a sense of responsibility to each other
3. To provide a service that is safe and effective, limiting the risk of harm to our patients as much as possible
4. Maintain the highest standards of professionalism and acting with integrity & complete confidentiality
5. Practice effective and patient-centred communication in a courteous and approachable manner and in a friendly, accommodating and non-discriminatory environment
6. Safeguard the National Health Service, in particular, its precious resources (funded from the public purse) so that ultimately the greater good of all takes priority over the expectations of an individual patient (when the former conflicts with the latter)
7. Not to neglect the importance of spirituality in optimising the psychosocial wellbeing of patients

OBJECTIVES:

1. Ensure all staff:
   (a) keep their skills and knowledge up-to-date and maintain high quality of care through continuous learning and training
   (b) treat patients with compassion and respect ensuring that patients' dignity and privacy is not compromised
   (c) behave with integrity, honesty and reliability
2. Preserve the ethos of small practice to ensure assure maximal continuity of healthcare and provision of early access to medical services for all patients
3. Management of patients will be based on up-to-date scientific evidence and services will continue to be improved through monitoring and auditing
4. Encourage patients to take responsibility for their lifestyles, to live healthily and to continually improve their state of health
5. Respect the Principles of Diversity and Equality applicable to everyone. Never to imply or express disapproval of patients' individual beliefs; however this does not preclude advising patients to consider alternatives to the biomedical model
6. Encourage patients to work in partnership with staff and reciprocate the trust and

	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location
Acute services (ACS)
Prison healthcare services (PHS)
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)
Hospice services (HPS)
Rehabilitation services (RHS)
Long-term conditions services (LTC)
Residential substance misuse treatment and/or rehabilitation service (RSM)
Hyperbaric chamber (HBC)
Community healthcare service (CHC)
Community-based services for people with mental health needs (MHC)
Community-based services for people with a learning disability (LDC)
Community-based services for people who misuse substances (SMC)
Urgent care services (UCS)

Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity:		

Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		

Fill in a separate part 3 for each location

The information below is for location no.:	**10**	of a total of:	38	locations

Name of location	Granton Medical Centre
Address	114 Middleton Hall Road Kings Norton Birmingham West Midlands
Postcode	B30 1DH
Telephone	0121 459 9117
Email	Philip.western@nhs.net

Description of the location
(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

1. To provide a high standard of medical care 2. To be committed to our patients needs 3. To be courteous, approachable, friendly and accommodating 4. To act with integrity and complete confidentiality 5. To ensure a safe and effective environment and services 6. To improve as a patient centred service through informed decision madding and communication 7. To maintain high quality care through continuous learning and training 8. To maintain our motivated and skilled work teams 9. To improve our healthcare services through monitoring and auditing 10.To guide our employees in accordance with diversity and equality 11. To ensure effective and robust information governance systems 12.To treat all patients and staff with dignity, respect and honesty 13.To optimise performance against key targets and core standards 14.To safeguard both children and vulnerable adults by ensuring that all staff receive appropriate training
N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location

Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location

Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Philip Western		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Philip Western		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Philip Western		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Philip Western		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Philip Western		

Fill in a separate part 3 for each location

The information below is for location no.:	**11**	of a total of:	38	locations

Name of location	Dr Lumley and Partners
Address	671 Yardley Wood Road Billesley Birmingham
Postcode	B13 0HN
Telephone	01214658230
Email	

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)
NHS GP Practice holding a GMS contract. Currently providing NHS General Practice services to around 7,850 patients. We occupy space in a LIFT health centre scheme. We have 8 consulting rooms and 3 nurse treatment rooms, office and reception space. Our clinical accommodation is split between ground floor and first floor. (We have a lift). 1. To provide high quality, safe, and responsive NHS General Practice Services to our whole population 2. To continue to develop and retain a highly skilled, motivated and flexible workforce. This will allow our services to be responsive to the needs of our population. Using other clinician types (for example an in house pharmacist) will directly improve care, but will also free up GP time to improve continuity of care for the most vulnerable patients. A balanced workforce will help to 'future proof' us against potential future workforce shortages (especially for GPs) 3. To work effectively with other organisations, including neighbouring GP practices, nursing homes, and the CCG to improve the quality of care we provide. 4. To maintain the practice list size to ensure the practice is financially and clinically viable. 5. To continue to offer GP Registrar training at the practice 6. To continue to offer Doctor Training through Birmingham University Medical School, all years This location is now being used as a locality hub for non COVID-19 symptom positive patients from our locality who need a face to face consultation. These patients will have been telephone triaged by their own practice before being asked to attend these premises. Clinical and administrative staffing may be contributed by other local practices.

	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	

Mobile doctor service (MBS)

Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Kenneth Deacon		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Kenneth Deacon		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Kenneth Deacon		

Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Kenneth Deacon		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Kenneth Deacon		

Fill in a separate part 3 for each location

The information below is for location no.:	**12**	of a total of:	38	locations

Name of location	Handsworth Medical Practice
Address	4 Trafalgar Road Birmingham
Postcode	B21 9NH
Telephone	0121 551 4220
Email	j.sharma@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Mission Statement:

The Handsworth Medical Practice is a General Medical Services Surgery delivering primary care services to our multi-cultural and diverse population. We are proud to be part of the newly formed "Our Health Partnership". We offer a quality care with commitment and compassion. You as the patient are our priority and we strive to offer the best service possible. We comply with National standards of best practices. The emphasis of our service is patient focus and needs led.

What does this mean?

This means that our services are consistently reviewed and audited to ensure that we comply with current best health care practices and that we have the ability and capacity to be responsive to patient expectations and change in health care pathways.

How do we do this?

We offer and deliver a timely service that meets the needs of our patients. Patients are involved in their care planning and empowered to take responsibility for their own health and well being.

This surgery is guided by the input from the Patient Participation Group, NHS England and the Sandwell and West Birmingham CCG.

	N/A

CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Mrs Jay Sharma		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Mrs Jay Sharma		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Mrs Jay Sharma		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Mrs Jay Sharma		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		

Fill in a separate part 3 for each location

The information below is for location no.:	**13**	of a total of:	38	locations

Name of location	Jiggins Lane Medical Centre
Address	17 Jiggins Lane Bartley Green Birmingham
Postcode	B32 3LE
Telephone	01214777272
Email	john.white20@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)
Purpose built building - general practice includes dentist practice Modified 2009 to include pharmacy Baby changing facility, lift, disabled access. Teaching practice. 1. We will treat patients as individuals with courtesy and respect at all times, irrespective of ethnic origin, religious beliefs, personal attributes or the natures of their health problems 2. We will involve patients in decisions about their care 3. Patients will be seen by a Health Care Professional within 48 hours 4. We will try to keep waiting times to a minimum and we will tell patients of any expected delays to their booked appointment time 5. We will ensure that a Doctor can be easily contacted in case of emergency out of hours 6. We will provide patients with a Practice leaflet 7. The premises will be clean, comfortable and accessible, including facilities for the disabled 8. We will offer patients a health check when joining the practice 9. We will ensure that CONFIDENTIALITY will be respected by ALL staff members 10. Patients will have access to their medical records, subject to limitations within the law 11. Patients will be allowed to choose whether to take part in medical student training 12. We will reply promptly to any complaint
N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x

Doctors treatment service (DTS)

Mobile doctor service (MBS)

Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Mr J White		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Mr J White		
Diagnostic and screening procedures	x	

Registered Manager(s) for this regulated activity: Mr J White		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Mr J White		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Mr J White		

Fill in a separate part 3 for each location

The information below is for location no.:	**14**	of a total of:	38	locations

Name of location	Dr Prem Jhittay
Address	273 Kingsbury Road Erdington Birmingham
Postcode	B24 8RD
Telephone	01213777525
Email	Prem.jhittay@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Single handed GP surgery, set on one level with disabled access via ramp, central waiting area with surrounding consultation rooms. Disabled facilities provided. GP in charge also responsible for teaching and training of registrars and medical students who are on site. Salaried GPs also work sessions to provide increased access for patients. Qualified staff nurse on site for routine nursing activities and chronic disease management. No overnight facilities, all out of hours care provided by Badger Medical Services through arrangement with CQC

	N/A

CQC service user bands The people that will use this location ('The whole population' means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location

Acute services (ACS)

Prison healthcare services (PHS)

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

Hospice services (HPS)

Rehabilitation services (RHS)

Long-term conditions services (LTC)

Residential substance misuse treatment and/or rehabilitation service (RSM)

Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		

Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Prem Jhittay		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Prem Jhittay		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Prem Jhittay		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Prem Jhittay		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Prem Jhittay		

Fill in a separate part 3 for each location

The information below is for location no.:	**15**	of a total of:	38	locations

Name of location	The Manor Practice
Address	James Preston Health Centre 61 Holland Road Sutton Coldfield
Postcode	B72 1RL
Telephone	01213542032

Email	Mark.forshaw@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)
The Practice operates from two sites: 1. James Preston Health Centre, located near the town centre. This building is owned by NHS Property Services 2. Ashfurlong Medical Centre, is located on the edge of the countryside. The building is owned by GP Partners and has an attached pharmacy. All Partners practise at both James Health Centre and Ashfurlong Medical Centre and patients can attend either surgery for treatment. Both premises are well maintained and have disabled access, designated disabled parking bays, disabled toilet facilities and hearing loops for the hearing impaired. The Manor Practice is a training practice and on occasions may have a fully qualified doctor working with the Practice and preparing for a career in general practice and who will have completed part or all of their hospital training. Dr Forshaw and Dr Pattni are GP Trainers and oversee the progress of training doctors throughout their training programme (hospital and general practice). All the Partners are involved in supervising the trainees during their time with us so there is always support and advice available should it be required. For educational purposes patients will be asked for consent to allow their consultation with a training doctor to be recorded. If they decline, their care will not be affected in any way. If the consultation is recorded it will be viewed only by the trainee(s) and GP Trainer and will be destroyed after a set time interval. The Ashfurlong location is now being used as a locality hub for non COVID-19 symptom positive patients from our locality who need a face to face consultation. These patients will have been telephone triaged by their own practice before being asked to attend these premises. Clinical and administrative staffing may be contributed by other local practices.

	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).				
Adults aged 18-65		Adults aged 65+		
Mental health		Sensory impairment		
Physical disability		People detained under the Mental Health Act		
Dementia		People who misuse drugs or alcohol		
People with an eating disorder		Learning difficulties or autistic disorder		

Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	

Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Mark Forshaw		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Mark Forshaw		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Mark Forshaw		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Mark Forshaw		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		

Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Mark Forshaw		

Fill in a separate part 3 for each location

The information below is for location no.:	**16**	of a total of:	38	locations

Name of location	Dr Borg-Bartolo and Partners
Address	Millenium Medical Centre 121 Weoley Castle Road Birmingham
Postcode	B29 5QD
Telephone	01214275201
Email	Janet.wigley@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Our Aims are:

- To provide high quality primary care treatment to our patient population
- To focus on the prevention of disease by promoting healthy living and strive to reduce health outcome inequalities
- To understand and meet the health needs of our practice population, to involve them in decisions about their treatment and care. Maintaining the patients' welfare at the heart of everything we do
- To work in partnership with local practices, the CCG, other healthcare providers and third sector organisations to improve the care of our patients and the local population
- To respond to the individual needs of the patient
- To treat patients fairly, equally, with dignity and respect
- To continually improve the quality of services

How we do this:

- By ensuring that all members of the practice team possess the appropriate skills, training and competencies to undertake their duties
- By creating an environment where professional development of doctors and staff is encouraged and supported, and the learning is shared
- By providing a welcoming safe and caring environment
- By learning and responding to patient feedback, suggestions and complaints
- By having robust significant event analysis processes embedded in our practice
- Listening to patients and responding effectively to their needs
- Adapt to changes and develop services in line with our population needs

Our Values

- To be caring
- To be trustworthy
- To strive for excellence
- To be responsible
- To have integrity

	N/A

CQC service user bands			
The people that will use this location ('The whole population' means everyone).			
Adults aged 18-65		Adults aged 65+	

Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location
Acute services (ACS)
Prison healthcare services (PHS)
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)
Hospice services (HPS)
Rehabilitation services (RHS)
Long-term conditions services (LTC)
Residential substance misuse treatment and/or rehabilitation service (RSM)
Hyperbaric chamber (HBC)
Community healthcare service (CHC)
Community-based services for people with mental health needs (MHC)
Community-based services for people with a learning disability (LDC)
Community-based services for people who misuse substances (SMC)
Urgent care services (UCS)
Doctors consultation service (DCS)
Doctors treatment service (DTS)
Mobile doctor service (MBS)

Dental service (DEN)	
Diagnostic and or screening service (DSS)	

Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Elizabeth Wigley		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Elizabeth Wigley		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Elizabeth Wigley		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		

Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Elizabeth Wigley		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Elizabeth Wigley		

Fill in a separate part 3 for each location

The information below is for location no.:	**17**	of a total of:	38	locations

Name of location	Much Wenlock Medical Practice
Address	Kingsway Lodge Kings Street Much Wenlock Shropshire
Postcode	TF13 6BL
Telephone	01952726001
Email	sarahahope@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

These aims and objectives are for Much Wenlock surgery and its branch site in Cressage.

1. To promote and deliver effective family health care to the highest available standard”

2. To maintain and improve the health, (physical, mental and social well being) of patients.

3. To enable the patient population to better manage their long term conditions through advice, guidance and treatment

4. To encourage patients to maintain a healthy lifestyle through advice, education

5. To continually raise and meet Primary Care standards and quality of service

In 2018, an agreement was put in place for South Shropshire Medical Group to provide access to non emergency General Medical Services between the hours of 18:30-20:00 weekdays and 8:30-12:30 Saturdays for the practice.. Provision is in agreement with Shropshire CCG.

	N/A

CQC service user bands

The people that will use this location (‘The whole population’ means everyone).

Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location

Acute services (ACS)

Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	

Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Jennie Bailey		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Jennie Bailey		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Jennie Bailey		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Jennie Bailey		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Jennie Bailey		

Fill in a separate part 3 for each location

The information below is for location no.:	**18**	of a total of:	38	locations

Name of location	Dr Brinksman, Conlon, Manley, Saunders, Hull and Martins
Address	Ridgacre House Surgery 83 Ridgacre Road Quinton Birmingham
Postcode	B32 2TJ
Telephone	01214223111
Email	Maurice.conlon@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

2 storey detached brick GP Surgery having undergone alterations and extensions. There is patient parking and disabled access to all parts of the building. There are appox 40 staff comprising of doctors, nurses, health care assistants, receptionists, administration staff and cleaners

BRANCH SITES

Highfield House Surgery
88 Highfield Lane
Birmingham
B32 1QX

The Nechells Practice
Bloomsbury Health Centre
63 Rupert Street
Nechells
Birmingham
B7 5DT

Dovecote Surgery
464 Hagley Rd W
Oldbury
B68 0DJ

	N/A

CQC service user bands

The people that will use this location (‘The whole population’ means everyone).

Adults aged 18-65		Adults aged 65+	

Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	

Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		

Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr M Conlon		

Fill in a separate part 3 for each location

The information below is for location no.:	**19**	of a total of:	38	locations

Name of location	Dr Brinksman, Conlon, Manley, Saunders, Hull and Martins
Address	63 Rupert Street Birmingham
Postcode	B7 5DT
Telephone	01214223111
Email	Maurice.conlon@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
This is a branch site of Ridgacre Medical Centre. GP practice within a 2 storey purpose built medical centre. There is disabled access to all parts of the building. There are approx 10 staff comprising of doctors, nurses, health care assistants, receptionists and administration staff	
	N/A

CQC service user bands

The people that will use this location (‘The whole population’ means everyone).							
Adults aged 18-65		Adults aged 65+					
Mental health		Sensory impairment					
Physical disability		People detained under the Mental Health Act					
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or autistic disorder					
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population	X	Other (please specify below)					

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	

Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Maurice Conlon		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Maurice Conlon		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Maurice Conlon		
Management of supply of blood and blood derived products etc		

Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Maurice Conlon		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Maurice Conlon		

Fill in a separate part 3 for each location

The information below is for location no.:	**20**	of a total of:	38	locations

Name of location	Woodgate Valley Health Centre
Address	61 Stevens Avenue Woodgate Valley Birmingham
Postcode	B32 3SD
Telephone	01214260088
Email	Kalpa.sundar@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

GP surgery on site here since 1972. New practice built, which opened in June 2005. Providing more consulting rooms and clinical areas, admin space and teaching facilities.

Disabled access improved.

- Make the care of our patients' our first concern.
- Provide a good, safe standard of care in a comfortable environment.
- Provide a high standard of care to all without prejudice.
- Respect patient's right to reach decisions about their treatment and care.
- Empower patients' to manage their own care and make informed decisions.
- Be open, honest and act with integrity.
- Treat others with dignity, courtesy and respect, without discrimination.
- Do nothing to bring the Practice into disrepute.
- Maintain confidentiality at all times.
- Adhere to all Practice policies.

Declare any conflicts of interest.

	N/A

CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location

Acute services (ACS)

Prison healthcare services (PHS)

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		

Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr K Sundar		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr K Sundar		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr K Sundar		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr K Sundar		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr K Sundar		

Fill in a separate part 3 for each location

The information below is for location no.:	**21**	of a total of:	38	locations

Name of location	Yardley Wood Health Centre

Address	401 Highfield Road Yardley Wood Birmingham
Postcode	B14 4DU
Telephone	01214309100
Email	Tina.banerjee@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
The location is Yardley Wood Health Centre 401 Highfield Road Birmingham B14 4DU This is the location where the regular activities take place. The premises comply with the essential standards for providing a quality and safe service to patients. The site has adequate parking space, which includes disabled bays. Inside the Practice there is a Hearing loop installed and disabled toilets. All patients and visitors are made welcome and treated with respect and dignity.	
	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	

Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Banerjee		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr Banerjee		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Banerjee		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Banerjee		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		

Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr Banerjee		

Fill in a separate part 3 for each location

The information below is for location no.:	**22**	of a total of:	38	locations

Name of location	Church Stretton Medical Centre
Address	East Hope Road Church Stretton Shropshire
Postcode	SY6 6DL
Telephone	01694722127
Email	Tim.parker@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
Church Stretton medical practice is a purpose built property over two floors, with a lower ground level rear access which accommodates a central heating boiler housing and cleaning cupboard. There is staff parking to the side of the property, disabled parking and an ambulance bay to the front of the property. The entrance is all on one level and has automatic door entry which accommodates all levels of ability. On the ground floor we have a reception and waiting area, office for the medical secretaries, 11 treatment rooms, a disabled patient's toilet and a small store cupboard. There is also a connecting corridor to the neighbouring Health Centre on the ground floor, fully accessible for disabled patients. The first floor has 3 offices for the practice manager, practice admin and prescription management, a staff common room with kitchenette, a large loft storage area and 3 staff toilets, one of which includes a shower. All equipment at the practice is regularly tested and serviced. In 2018, an agreement was put in place for South Shropshire Medical Group to provide access to non emergency General Medical Services between the hours of 18:30-20:00 weekdays and 8:30-12:30 Saturdays for the practice.. Provision is in agreement with Shropshire CCG.	
	N/A

CQC service user bands The people that will use this location ('The whole population' means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	

Mobile doctor service (MBS)

Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr T Parker		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr T Parker		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr T Parker		

Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr T Parker		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr T Parker		

Fill in a separate part 3 for each location

The information below is for location no.:	**23**	of a total of:	38	locations

Name of location	Dr Eamon McQuillan
Address	30 Bloomsbury Street Nechells Birmingham
Postcode	B7 5BT
Telephone	01213591539
Email	Eamon.mcquillan1@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Bloomsbury Medical Centre is a well established GP surgery situated on Bloomsbury Street, Nechells, The Centre currently provides General Medical Services to 1790 registered patients, with 1 full time General Practitioners, 1 Full time Nurse, 1 Practice Manager and associated reception staff.

The practice is currently accommodated in a purpose built premises in Nechells which is accessible by numerous buses from surrounding areas. There is onsite parking available and on street parking.

•To provide high quality, safe, professional Primary Health Care General Practice services to our patients

•To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients

•To work in partnership with our patients, their families and carers towards a positive experience and understanding, involving them in decision making about their treatment and care.

• We aim to ensure high quality, safe and effective services and environment

• To provide monitored, audited and continually improving healthcare services

•To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training

•The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development

•To treat patients as individuals and with the same respect we would want for ourselves or a member or our families, listening and supporting people to express their needs and wants and enabling people to maintain the maximum possible level of independence, choice and control

•To work in partnership with other agencies to tackle the causes of, as well as provide the treatment for ill health and where appropriate involve other professionals in the care of our patients.

•To encourage our patients to communicate with us by joining our Patient Participation Group, talking to us, participating in surveys, and feeding back and on the services that we offer

•To ensure all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their duties competently

•To take care of our staff offering them support to do their jobs and to protect them against abuse

•Have a zero tolerance of all forms of abuse.

• To provide our patients and staff with an environment which is safe and friendly

•To operate on a financially sound basis.

•To improve Clinical and Non-clinical risk management

•To reduce risk in specific clinical risk areas and facilities

•To optimise performance against key targets and core standards

•To enhance performance of the workforce

	N/A

CQC service user bands

The people that will use this location (‘The whole population’ means everyone).

Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	

Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr E McQuillan		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr E McQuillan		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr E McQuillan		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		

Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr E McQuillan		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr E McQuillan		

Fill in a separate part 3 for each location

The information below is for location no.:	**24**	of a total of:	38	locations

Name of location	Drayton Medical Practice
Address	Primary Care Centre Maer Lane Market Drayton Shropshire
Postcode	TF9 3AL
Telephone	01630652158
Email	Grahame.coleman@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

1. To show our patients courtesy and respect at all times irrespective of ethnic origin, religious belief, personal attributes or the nature of the health problem 2. Proactive management of long-term conditions, from birth through to the end of life. 3. To ensure that all member of the team have the right skills and training to carry out their duties competently 4. Provision of good quality primary care services delivered in a clean, suitably equipped and safe environment. 5. To understand and meet the needs of our patients, involve them in decisions about their care and encourage them to participate fully 6. To ensure that patients are seen by the most appropriate healthcare professional as quickly as possible 7. To involve other professionals in the care of our patients where this is in the patient's best interests; for example, referral for specialist care and advice

	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location
Acute services (ACS) Prison healthcare services (PHS)

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		

Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr G Coleman		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr G Coleman		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr G Coleman		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr G Coleman		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr G Coleman		

Fill in a separate part 3 for each location

The information below is for location no.:	**25**	of a total of:	38	locations

Name of location	Wake Green Surgery

Address	7 Wake Green Road Moseley Birmingham
Postcode	B13 9UD
Telephone	01214490300
Email	Drgarethstuttard@live.com

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The surgery is sited on a main road near Moseley Village Centre, easily accessible by private and public transport.

We have facilities for disabled parking, ramp access to the building and a disabled toilet.

Ground floor consultant and treatment rooms are available.

Practice Ethos

The surgery has been serving the people of Moseley and surrounding areas for over 50 years. The ethos is one of patient centred care with the aim of providing a high quality primary health care service in a friendly family environment.

The practice aims to offer patient centred care, enabling patients to understand the options available for treatment and care.

We want patients to be involved in and influence the decisions which are made about their care and aim to provide the information necessary to explain risks/ benefits about treatment options and the patients right to make a decision.

Individual assessments and treatment will be based on patient's personal needs, choices and preferences.

Practice Access

Wake Green Surgery provides extended access opening from 7:30am to 7:00pm Monday to Friday, offering early morning GP and Practice Nurse appointments for our commuter population, patients can also use Emis Access services, too book appointments and request repeat prescriptions.

	N/A

CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65		Adults aged 65+		
Mental health		Sensory impairment		

Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	

Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury		
Registered Manager(s) for this regulated activity: Dr Gareth Stuttard		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity: Dr Gareth Stuttard		
Diagnostic and screening procedures		
Registered Manager(s) for this regulated activity: Dr Gareth Stuttard		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		

Maternity and midwifery services		
Registered Manager(s) for this regulated activity: Dr Gareth Stuttard		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity: Dr Gareth Stuttard		

Fill in a separate part 3 for each location

The information below is for location no.:	**26**	of a total of:	38	locations

Name of location	Reservoir Road Surgery
Address	192 Reservoir Road Erdington Birmingham
Postcode	B23 6DJ
Telephone	0121 465 2950
Email	Turubali.maimoon@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

To provide a full GP service to all patients on our practice list, in accordance with our GMS contract and any enhanced services that we have from time to time contracted to supply. To provide our patients with the best quality care available; offering the appropriate treatment, by a suitable qualified individual, in the appropriate time scale. We pride ourselves in still trying to maintain the family practice setting but on a much larger scale. We also aim to provide a safe environment for both staff and patient at all times. We are a strongly cohesive team striving for improvement of patient health care, working in partnership with patients, the wider primary care teams, clinical commissioning groups and secondary care providers.

	N/A

CQC service user bands The people that will use this location ('The whole population' means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location

Acute services (ACS)

Prison healthcare services (PHS)

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

Hospice services (HPS)

Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		

Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr T Maimoon		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr T Maimoon		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr T Maimoon		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr T Maimoon		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr T Maimoon		

Fill in a separate part 3 for each location

The information below is for location no.:	**27**	of a total of:	38	locations

Name of location	Wychall Lane Surgery

Address	11 Wychall Lane Kings Norton Birmingham
Postcode	B38 8TE
Telephone	01216282345
Email	Joanne.sherrington@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The team at Wychall Lane Surgery aim to provide safe, effective, compassionate and high-quality care. We achieve this by focussing on person centred care within the socially diverse practice population we serve. We involve patients in decisions about their care. We get to know new patients through prompt new patient checks and postnatal mother and baby checks. We provide all General Medical Services, cervical screening, contraceptive services and sexual health, maternity services, anti-coagulation monitoring, vaccination and immunisations, child health surveillance, asthma and COPD monitoring, minor surgery clinics, phlebotomy, post-surgical wound management, rheumatology monitoring, diabetes monitoring and a drug addiction clinic. We also provide private medical services including travel vaccinations, medical reports and examinations. Having such a wide range of services provides us with frequent patient contact for opportunistic health promotion.

We provide excellent access for our patients as we care for their acute and chronic health needs. We know that people's health care needs can change rapidly and in response to this we have developed a triage telephone consulting system so that patients can have easy access to advice and appointments through the Duty Doctor during the day. The results of our recent survey will lead to modifications to better meet patients' needs in the coming months.

Confidentiality is assured for all patients and the Caldicott Guardian advises the team on the security and sharing of patient data. We work with an open and transparent culture, upholding the Duty of Candour, reporting incidents promptly and raising significant event analyses for the team to consider and from which to learn. We aim as a team to learn together from one another so that we can be the best that we can be. We meet together weekly as a whole practice team acknowledging that there is always room from improvement as we learn from incidents and complaints. We actively seek feedback from our frontline staff at the weekly practice meeting, as the leadership team - the Practice Manager and the Partners – need their close view of the patients' experience to plan and modify services.

We have strong local community services which we work with to provide co-ordinated patient – centred care, tailored to individual needs. District nurses, the hospice team, midwives, health visitors and counsellors plan and deliver care with us. The Case Manager has a case list of our most vulnerable elderly patients and this greatly enhances their health care and monitoring.

At Wychall Lane Surgery, we provide safe, effective, compassionate and high-quality care, working and learning as a team and continually reviewing our outcomes

	N/A

CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	

Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr J Sherrington		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr J Sherrington		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr J Sherrington		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		

Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr J Sherrington		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr J Sherrington		

Fill in a separate part 3 for each location

The information below is for location no.:	**28**	of a total of:	38	locations

Name of location	Harlequin Surgery
Address	160 Shard End Crescent Shard End Birmingham
Postcode	B34 7BP
Telephone	01217478291
Email	Sharon.dainty@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)
Purpose built 2 storey GP practice comprising of 18 consulting rooms, one treatment room, administrative office space and patient waiting area. The building was constructed in 1999 in accordance with primary care building guidance and is fully DDA compliant This location is now being used as a locality hub for non COVID-19 symptom positive patients from our locality who need a face to face consultation. These patients will have been telephone triaged by their own practice before being asked to attend these premises. Clinical and administrative staffing may be contributed by other local practices.

	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location
Acute services (ACS)
Prison healthcare services (PHS)
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)
Hospice services (HPS)
Rehabilitation services (RHS)
Long-term conditions services (LTC)
Residential substance misuse treatment and/or rehabilitation service (RSM)
Hyperbaric chamber (HBC)
Community healthcare service (CHC)
Community-based services for people with mental health needs (MHC)
Community-based services for people with a learning disability (LDC)
Community-based services for people who misuse substances (SMC)
Urgent care services (UCS)

Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr A Haq		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr A Haq		

Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr A Haq		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr A Haq		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	x	
Registered Manager(s) for this regulated activity: Dr A Haq		

The information below is for location no.:	**29**	of a total of:	38	locations

Name of location	Poolway Medical Centre
Address	80 Church Lane Kitts Green Birmingham
Postcode	B33 9EN
Telephone	0121 785 0795
Email	nahmana.khan@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The practice is now based at Church Lane Health Centre which is a Birmingham Community Health Care building. It is located on Church Lane, Birmingham B33 9EN.There is a long ramp path for disabled access and automatic doors. There is a disabled toilet. It is easy to access on the bus route. There a pharmacists within a short walk. The practice will have 2 consultation rooms and 1 nurse/treatment room. The same facilities and clinics will be provided as at the Poolway Shopping Centre. The practice has Spirometry, ECG, Debrillator and oxygen on site to deal with emergency presentations. The Practice nurse is ARTP trained. The practice provides joint injection clinics as well as chronic disease clinics. There are 2 GPs and 1 Practice nurse. Administration staff includes 2 receptionists and a Practice manager.

	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location

Acute services (ACS)

Prison healthcare services (PHS)

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

Hospice services (HPS)

Rehabilitation services (RHS)

Long-term conditions services (LTC)

Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		

Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr N Khan		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr N Khan		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr N Khan		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		

The information below is for location no.:	**30**	of a total of:	38	locations

Name of location	Small Heath Medical Practice
Address	2 Great Wood Road Small Heath Birmingham
Postcode	B10 9QE
Telephone	0121 766 8828

Email	helen.sweeney@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)
We aim to provide a caring and comfortable environment for all our patients,including those who may have additional needs or disabilities.. Wheelchair access to the building is via a ramp near the front entrance. All patient services are provided at ground floor level. There is also access to a low-level counter at the reception desk. Disabled WC is provided. Additional assistance can be provided for communication needs such as British sign language. The practice team consists of a practice manager, secretary and a reception team.

	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).							
Adults aged 18-65		Adults aged 65+					
Mental health		Sensory impairment					
Physical disability		People detained under the Mental Health Act					
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or autistic disorder					
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population	X	Other (please specify below)					

The CQC service type(s) provided at this location
Acute services (ACS)
Prison healthcare services (PHS)

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		

Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr H Sweeney		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr H Sweeney		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr H Sweeney		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr H Sweeney		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity: Dr H Sweeney		

The information below is for location no.:	**31**	of a total of:	38	locations

Name of location	Victoria Road Surgery
Address	21 Victoria Road Acocks Green Birmingham
Postcode	B27 7XZ
Telephone	0121 706 1129
Email	iain.cameron1@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
The building is a 3 storey semidetached Georgian house with limited car parking facilities with a manually opening front door at the entrance with steps or ramp access. There is a side passage leading to a rear entrance for prams and buggies. We have a waiting room, play room, reception, patient toilet, cellar entrance and 3 consulting rooms on the ground floor. On the first floor we have 2 administration rooms 2 toilets, and a kitchen/staff room. The 3rd floor is only used for storage.	
	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr I Cameron		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr I Cameron		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr I Cameron		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr I Cameron		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity: Dr I Cameron		

The information below is for location no.:	**32**	of a total of:	38	locations

Name of location	The Meadows Medical Practice
Address	Turnpike Meadow Clun Craven Arms, Shropshire
Postcode	SY7 8HZ
Telephone	01547 528330
Email	julietbennett@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
The premise is a purpose built, red brick GP surgery erected in 1987-88 with an extension added in 2009. It is single storey. It is situated on the outskirts of a small, rural village in South Shropshire. It has a rear car park accessed by a downhill driveway. There are disabled parking spaces allocated at the top of the driveway for use by the elderly and less able patients. There is ramp access at the side of the building for wheelchair access. The staff are fully trained and the surgery offers the normal range of GP services including the treatment of disease, disorder and injury, diagnostic and screening procedures, family planning, minor surgical procedures and maternity and midwifery services plus a dispensing service. The surgery operates with one or two doctors and one nurse on site, on HCA/phlebotomist plus reception and dispensing staff. In 2018, an agreement was put in place for South Shropshire Medical Group to provide access to non emergency General Medical Services between the hours of 18:30-20:00 weekdays and 8:30-12:30 Saturdays for the practice.. Provision is in agreement with Shropshire CCG.	
	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).				
Adults aged 18-65		Adults aged 65+		
Mental health		Sensory impairment		
Physical disability		People detained under the Mental Health Act		
Dementia		People who misuse drugs or alcohol		

People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	

Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr J Bennett		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	x	
Registered Manager(s) for this regulated activity: Dr J Bennett		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr J Bennett		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr J Bennett		
Termination of pregnancies		

Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity: Dr J Bennett		

The information below is for location no.:	**33**	of a total of:	38	locations

Name of location	Church Road Surgery
Address	90 Church Road Sheldon Birmingham
Postcode	B26 3TP
Telephone	0121 788 2020
Email	Rupali.nicum@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
The primary practice is based in Sheldon and with another site in Tile Cross (Tile Cross Surgery). The Practice is presently run by 2 partners Dr Gerwyn Edwards and Dr Rupali Nicum. They have a list size of around 10,000 patients and is managed by a full time Practice Manager Jenny Fulford who has been at the practice less than a year. The practice also employs 2 salaried GP's and regular locums. The Church Road Practice is an old converted house and is not a fit for purpose building. The Building is owned by the Practice.	
	N/A

CQC service user bands The people that will use this location ('The whole population' means everyone).				
Adults aged 18-65		Adults aged 65+		
Mental health		Sensory impairment		

Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	

Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr R Nicum		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity: Dr R Nicum		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr R Nicum		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		

Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr R Nicum		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity: Dr R Nicum		

The information below is for location no.:	**34**	of a total of:	38	locations

Name of location	MGS Medical Practice
Address	Low Hill Centre 191 First Avenue, Low Hill Wolverhampton
Postcode	WV10 9SX
Telephone	01902 728861
Email	Jaspalbagary@nhs.net

Description of the location (The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
The primary practice is based in Low Hill Centre a purpose built building owned by the Practice. They also have two additional branch sites Bradley Health Centre and Ruskin Road Surgery. They presently have 20 employees and 5 locums across the 3 sites.	
	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).				
Adults aged 18-65		Adults aged 65+		

Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	

Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Mrs Jaspal Bagary, Miss Diane Smith		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity: Mrs Jaspal Bagary, Miss Diane Smith		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Mrs Jaspal Bagary, Miss Diane Smith		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		

Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Mrs Jaspal Bagary, Miss Diane Smith		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		

The information below is for location no.:	**35**	of a total of:	40	locations

Name of location	Iridium Medical Practice
Address	Richmond Primary Care Centre, 299 Bordesley Green East, Birmingham, West Midlands
Postcode	B33 8TA
Telephone	0121 241 5025
Email	rizwan.alidina1@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The practice is a partnership of five GPs. The practice manager who was the registered manager had recently left the practice. The surgery serves a population of approximately 13000 patients. The practice is open Monday to Friday 8am to 6.30pm. Extended opening was provided on Monday and Fridays from 6.30pm to 8.30pm. The practice has opted out of providing out-of-hours services to their own patients. This is provided by an external out-of-hours service contracted by the CCG. Clinical staff includes nine GPs, this includes five partners and four salaried GPs (five male and four female). The nursing team includes one advanced nurse practitioner, two locum nurses, and six healthcare assistants. The administration team includes a practice manager, a HR manager, and two lead receptions, and a team of reception staff This location is now being used as a locality hub for non COVID-19 symptom positive patients from our locality who need a face to face consultation. These patients will have been telephone triaged by their own practice before being asked to attend these premises. Clinical and administrative staffing may be contributed by other local practices.

	N/A

CQC service user bands The people that will use this location ('The whole population' means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location

Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location

Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr Rizwan Alidina		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity: Dr Rizwan Alidina		
Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr Rizwan Alidina		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr Rizwan Alidina		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity: Dr Rizwan Alidina		

The information below is for location no.:	**36**	of a total of:	40	locations

Name of location	Dr J.R. Naik and Partners
Address	The Oaks Medical Centre 199 Shady Lane Birmingham West Midlands
Postcode	B44 9ER
Telephone	0121 389 2222
Email	j.naik@nhs.net

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The practice comprises of 10 GPs, 3 of whom are partners, and an additional GP registrar. There are 3 ANPs, 2 specialist nurses, 3 nurses, 2 HCAs and 1 phlebotomist.
Practice staff include a practice manager, IT manager, accounts manager, an admin team and a reception team.

The main site is based on Shady Lane, with a branch site on Chester Road, Streetly.

The Oaks Medical Centre - Shady Lane.
199 Shady Lane,
Great Barr,
Birmingham
B44 9ER

Shady Lane Opening Times:
Monday to Friday 08:00 – 18:30
Saturday 09:00 – 12:30

The Oaks Medical Centre -Streetly.
119 Chester Road
Streetly
Sutton Coldfield
B74 2HE

Streetly Opening Times:
Monday to Friday 08:00 – 13:00

The Streetly branch location is now being used as a locality hub for non COVID-19 symptom positive patients from our locality who need a face to face consultation. These patients will have been telephone triaged by their own practice before being asked to attend these premises. Clinical and administrative staffing may be contributed by other local practices.

	N/A

CQC service user bands The people that will use this location (‘The whole population’ means everyone).					
Adults aged 18-65		Adults aged 65+			
Mental health		Sensory impairment			
Physical disability		People detained under the Mental Health Act			
Dementia		People who misuse drugs or alcohol			
People with an eating disorder		Learning difficulties or autistic disorder			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	
The whole population	X	Other (please specify below)			

The CQC service type(s) provided at this location
Acute services (ACS)
Prison healthcare services (PHS)
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)
Hospice services (HPS)
Rehabilitation services (RHS)
Long-term conditions services (LTC)
Residential substance misuse treatment and/or rehabilitation service (RSM)
Hyperbaric chamber (HBC)
Community healthcare service (CHC)
Community-based services for people with mental health needs (MHC)
Community-based services for people with a learning disability (LDC)
Community-based services for people who misuse substances (SMC)
Urgent care services (UCS)

Doctors consultation service (DCS)	x
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	x	
Registered Manager(s) for this regulated activity: Dr JR Naik		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity: Dr JR Naik		

Diagnostic and screening procedures	x	
Registered Manager(s) for this regulated activity: Dr JR Naik		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	x	
Registered Manager(s) for this regulated activity: Dr JR Naik		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity: Dr JR Naik		

Part4 list of all OHP Practices

Bartley Green Medical Centre

BG - Griffins Brook
Bishops Castle
Bloomsbury Medical Centre
Church Road Surgery
Church Stretton Medical Practice
College Road Surgery
Craven Arms Medical Practice
Dove Medical Practice
Drayton Medical Practice
Granton Medical Centre
Greenridge Surgery
Handsworth Medical Practice
Harlequin Surgery
Iridium Medical Practice

Jiggins Lane Medical Centre
Kingsbury Road Surgery
Leach Heath Medical Centre
Lordswood Medical Group
Meadows Clun
MGS Medical Practice
Millennium Medical Centre
Much Wenlock
Poolway Medical Centre
Reservoir Road
Ridgacre - Nechelles
Ridgacre Medical Centre
Small Heath Medical Practice
The Manor Practice
Victoria Road Surgery
Wake Green Surgery
The Oaks
Woodgate Valley Health Centre
Wychall Lane Surgery
Yardley Wood Health Centre