

## **HOW TO SET UP AN NHS.Net Account**

(Source: <https://www.wmca.care/digital>)

**The NHS has stipulated that during the Coronavirus Epidemic it is a priority that all Care Providers obtain NHS Mail to help the safe transfer of information. They have temporarily relaxed some of the conditions (namely completion of the DSP Toolkit) to help this.**

As NHS.net is secure it allows safe transfer of medical and patient records between recipients. For example it allows GPs to send prescriptions to care homes by email or share medical information.

As more and emphasis is placed on data security, the health system will likely prioritise working with providers who have NHS.net to the detriment of those who do not. If you have an existing contract with your CCG it is a contractual requirement that you have or are working towards obtaining NHS.net. It also gives you access to the contact details of nearly 1 million health personnel.

CQC will also look favourable on a provider having NHS.net (KLOEs 2.8 Well Led)

Currently providers will be offered 1 generic account (eg are.dudley.theoaksdudley@nhs.net) plus 2 individual linked accounts. These individual accounts are transferrable should the member of staff leave or you employ a new member of staff with an existing NHS.net account.

### **So how do I get an NHS.net email address?**

Go to: <https://www.wmca.care/digital>

**Once you have set up your NHS.net account please email [carehomes@ourhealthpartnership.com](mailto:carehomes@ourhealthpartnership.com) so that Our Health Partnership can update its records.**